Historical Summary

OPERATING BUDGET	FY 2004	FY 2004	FY 2005	FY 2006	FY 2006
	Total App	Actual	Approp	Request	Gov Rec
BY PROGRAM					
Management Srv	14,848,700	10,737,500	14,957,300	16,754,600	16,429,300
Park Operations	12,771,100	10,854,200	13,252,500	14,757,500	14,235,000
Capital Dev	9,203,100	2,439,400	5,521,000	10,634,000	3,318,500
Total:	36,822,900	24,031,100	33,730,800	42,146,100	33,982,800
BY FUND CATEGORY					
General	7,054,200	6,639,800	6,819,300	15,273,200	7,218,600
Dedicated	25,815,500	14,195,100	22,438,700	22,335,400	22,232,800
Federal	3,953,200	3,196,200	4,472,800	4,537,500	4,531,400
Total:	36,822,900	24,031,100	33,730,800	42,146,100	33,982,800
Percent Change:		(34.7%)	40.4%	24.9%	0.7%
BY OBJECT OF EXPENDITURE					
Personnel Costs	10,404,500	8,895,500	10,733,300	11,684,300	11,477,500
Operating Expenditures	4,724,400	4,062,800	4,804,900	5,474,600	5,095,200
Capital Outlay	10,961,900	4,137,300	7,309,900	12,975,200	5,398,100
Trustee/Benefit	10,732,100	6,935,500	10,882,700	12,012,000	12,012,000
Total:	36,822,900	24,031,100	33,730,800	42,146,100	33,982,800
Full-Time Positions (FTP)	158.25	158.25	158.25	161.25	159.25

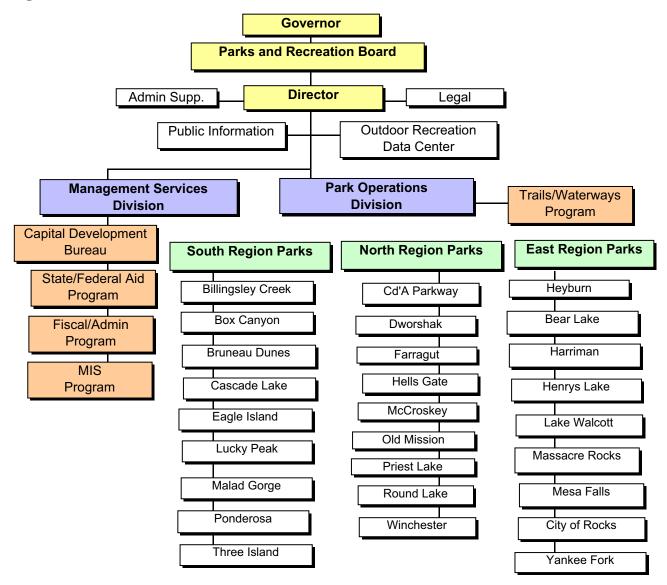
Division Description

The Department of Parks and Recreation was created by HB 138 of the 1965 Legislative Session. Prior to the creation of the department there existed areas designated "scenic and recreational", usually parks and campgrounds. Since 1907 these areas were administered by the State Land Board. In 1947, state parks were transferred to the Highway Department, and responsibility grew with the addition of a number of roadside rest areas. In 1949 control of the parks system was transferred back to the State Land Board, and in 1953 a Division of Parks was created within the Department of Lands, administered by a State Parks Director. The 1965 Legislation created a separate Department of Parks and Recreation, governed by a six member parks board appointed by the Governor.

The Department is organized and funded through three major programs; 1) Management Services, which includes fiscal support, pass-through grants for recreational programs, planning & development, technology, registrations, and human services; 2) the Operations Division, which manages the 27 State Parks through three regions, and also manages the trails, boating and interpretive programs; and 3) Capital Development which includes only the capital outlay appropriated for facility maintenance, repair and construction.

State General Funds support about 20% of this department, with about 70% of the departments activities and programs funded by fee-supported dedicated funds, and the balance, about 10% coming from federal funds.

Department of Parks and Recreation Organizational Chart



Sources of Funds

	FY 2005
General Fund (0001): Provides for basic personnel and operating support of the department	
and represents about 20% of the departments's total appropriation.	\$6,819,300
Indirect Cost Recovery (0125): Overhead charge for costs to administer federal programs.	287,100
Parks and Recreation Fund (0243): Derived primarily from day-use and camping fees.	4,645,400
Recreational Fuels Fund (0247): Derived from 3% of fuel taxes and split between capital	
development, waterways, ORV and the road & bridge fund.	4,953,900
Registration Fund (0250): Fees collected from boats, snowmobiles, motorbikes, and RV's.	7,817,300
Federal Grant Fund (0348): Federal funds received from NPS, BLM, USFS, USCG, etc.	4,472,800
Misc. Revenue Fund (0349): Includes proceeds from resale items and lessee contracts.	204,800
Public Recreation Fund (0410): Derived from marina fees, cabin leases, retail store	
proceeds & gas sales to operate places like hells gate marina and Spring shores.	1,216,400
Expendable Trust Fund (0496): Includes park donations, dedicated trust funds like Harriman	
and McCroskey, and proceeds from land sales, timber harvests and leases.	3,313,800
	\$33,730,800

Department of Parks and Recreation Agency Profile

Selected Measures				
By Fiscal Year	FY 2002 Act	FY 2003 Act	FY 2004 Act	FY 2005 Est
1. State Park Visitation				
Total resident visitors	1,569,000	1,583,167	1,600,000	1,756,000
Total non-resident visitors	934,753	941,030	950,000	894,000
Total visitation	2,503,753 2.4%	2,524,197	2,550,000 1.0%	2,650,000 3.9%
Pecent increase/decrease		0.8%		
Camping reservations taken	12,465	21,634	23,000	24,380
Number of Annual Passes sold	16,000	16,000	16,000	16,000
2. Recreational users by registration type				
Number of boats registered in Idaho	82,250	83,500	83,500	84,000
Snowmobiles registered in Idaho	53,500	48,300	54,000	54,000
Number of ATV's registered in Idaho	48,900	56,500	62,000	64,000
Number of motorbikes registered in Idaho	22,000	25,400	27,000	28,000
Recreational vehicles registered in Idaho	86,289	86,751	88,406	90,255
Cross country skiers registered in Idaho	2,226	1,500	1,900	2,000
3. State Park Self-support Index				
Base on-going costs of park operations	\$7,051,577	\$7,212,533	\$7,595,518	\$7,800,000
Revenues generated by state parks	\$4,203,723	\$5,199,153	\$5,198,801	\$5,300,800
Self-support Index	59.6%	72.1%	68.4%	68.0%
4. Recreational Grants to public agencies through advisory committees				
Recreational Vehicle grant amounts	\$3,358,900	\$3,533,385	\$3,000,000	\$3,144,200
Waterways Improvement Fund grants	\$1,100,000	\$927,000	\$883,000	\$1,232,900
Trails Program grants	\$1,207,600	\$1,186,118	\$1,450,100	\$1,174,351
County Vessel Fund grant amounts	\$2,200,000	\$2,300,000	\$2,500,000	\$2,800,000
County marine law enforcement grants	\$350,000	\$350,000	\$400,000	\$400,000
Park 'n Ski program grants	\$23,000	\$24,000	\$11,000	\$15,000
5. Park Land and Facilities				
Number of state parks	25	26	28	28
Number of acres in the parks system	57,895	58,172	58,172	59,000
Number of structures maintained	500	525	525	560
Annual repair & maint. investment	\$4,183,900	\$2,964,600	\$2,571,500	\$1,673,200
Backlog in repairs & maintenance	\$17,000,000	\$24,000,000	\$28,000,000	\$32,000,000

Department of Parks and Recreation Agency Profile

Average Salaries and FTP Comparison

Management Services Director Division Managers Program Managers Planning & Development Information Technology	\$78,700 61,000 40,600 34,100 38,200	\$87,500 72,300 52,700 47,500 47,400	9-yr Annual Avg. % Chnge 1.3% 2.1% 3.3% 4.2% 2.7%
State Park Operations Regional Managers Park Manager Assistant Park Manager Park Ranger Maint/utility Craftsmen	\$52,100	\$54,700	0.6%
	38,500	43,900	1.7%
	32,000	35,600	1.3%
	27,300	31,100	1.6%
	23,700	30,000	3.0%
Seasonal Salaries Rate per hour Total seasonal hours Total seasonal salaries	\$5.25	\$7.35	4.3%
	217,700	374,830	7.0%
	1,142,800	2,755,000	11.6%
Number of FTP's* Management positions Program/Project positions Park field positions Information tech positions Admin/clerical support Total	6	7	1.9%
	23	35	5.4%
	90	82	-1.2%
	2	6	14.7%
	<u>17</u>	<u>25</u>	<u>4.9%</u>
	138	155	1.5%

^{*}Definitions: Management positions include Director, Deputy Director, Division Administrators, and Regional Supervisors. Program and/or project positions include all program supervisors (fiscal, human resources, trails, etc) as well as planners, grants specialists, engineering positions, etc. Park field positions include all non-clerical type rangers, park managers and utility/maintenance positions.

Department of Parks and Recreation Agency Profile

State Park Self-Support Index

	¹ FY 2005	² FY 2004	Self	Total
	Base	Park	Support	Visitation
State Park	Budget	Receipts	Percent	CY 2003
Ashton/Tetonia	\$27,419	NA	NA	NA
Bear Lake	252,287	56,531	22.4%	49,826
Bruneau Dunes	306,646	128,033	41.8%	•
Castle Rocks	41,500	15,448	37.2%	93,728 5,491
CD'A Lake Parkway	127,796	16,703	13.1%	231,531
City of Rocks	550,930	316,992	57.5%	85,610
Dworshak	313,916	213,593	68.0%	34,653
Eagle Island	137,908	75,189	54.5%	67,235
Farragut	554,996	494,948	89.2%	205,195
Harriman	294,862	148,408	50.3%	76,598
Hells Gate	546,474	400,077	73.2%	179,589
Henrys Lake	112,193	81,045	72.2%	20,852
Heyburn	488,308	492,343	100.8%	206,001
Lake Cascade	405,854	302,139	74.4%	59,504
Land of The Yankee Fork	229,141	1,141	0.5%	34,093
³ Lucky Peak	525,929	323,391	61.5%	366,827
Massacre Rocks	227,682	61,251	26.9%	72,061
Mc Croskey	77,683	381,901	491.6%	7,851
Mesa Falls	7,000	NA	NA	80,490
Old Mission	250,246	37,174	14.9%	86,599
Ponderosa & Lakeview	559,612	491,869	87.9%	205,243
Priest Lake	475,407	421,365	88.6%	55,109
Round Lake	182,670	71,501	39.1%	70,504
⁴ Thousand Springs Complex	208,598	30,116	14.4%	96,266
Three Island	362,194	171,791	47.4%	33,228
Trail of the Coeur d'Alenes	38,000	271,427	714.3%	NA
Walcott	121,935	99,000	81.2%	21,627
Winchester	168,332	95,425	56.7%	42,908
Total	\$7,595,518	\$5,198,801	68.4%	2,488,619

¹ Does not include allocations for capital outlay

² Includes on-going user fees, misc. sales, trust earnings & federal partnerships

³ Includes Lucky Peak, Spring Shores, Sandy Point and Barber Pool

⁴ Includes Malad Gorge, Niagra Springs, Box Canyon, and Billingsley Creek

Comparative Summary

	Agency Request			Governor's Rec		
Decision Unit	FTP	General	Total	FTP	General	Total
FY 2005 Original Appropriation	158.25	6,819,300	33,730,800	158.25	6,819,300	33,730,800
Reappropriations	0.00	400,000	9,059,200	0.00	400,000	9,059,200
HB 805 One-time 1% Salary Increase	0.00	49,600	79,000	0.00	49,600	79,000
Governor's Rescission	0.00	0	0	0.00	(89,400)	(101,500)
FY 2005 Total Appropriation	158.25	7,268,900	42,869,000	158.25	7,179,500	42,767,500
Non-Cognizable Funds and Transfers	0.00	0	0	0.00	0	0
Expenditure Adjustments	0.00	0	(3,000,000)	0.00	0	(3,000,000)
FY 2005 Estimated Expenditures	158.25	7,268,900	39,869,000	158.25	7,179,500	39,767,500
Removal of One-Time Expenditures	0.00	(459,600)	(13,321,100)	0.00	(455,300)	(13,304,700)
Base Adjustments	0.00	0	0	0.00	85,100	85,100
FY 2006 Base	158.25	6,809,300	26,547,900	158.25	6,809,300	26,547,900
Benefit Costs	0.00	109,500	154,700	0.00	84,800	119,800
Inflationary Adjustments	0.00	12,600	61,100	0.00	0	0
Replacement Items	0.00	1,189,700	4,731,200	0.00	0	3,541,500
Nonstandard Adjustments	0.00	144,900	1,277,700	0.00	75,100	1,207,900
Change in Employee Compensation	0.00	51,800	90,700	0.00	51,800	90,700
27th Payroll	0.00	197,600	372,700	0.00	197,600	372,700
FY 2006 Program Maintenance	158.25	8,515,400	33,236,000	158.25	7,218,600	31,880,500
Restore & Stabilize Priority Park Services	1.00	103,800	252,800	0.00	0	149,000
2. Lost River Recreational Trail	0.00	0	70,200	0.00	0	70,200
3. IT Support Staff	1.00	73,000	73,000	0.00	0	0
4. New Ponderosa Park Facility	0.00	5,728,000	5,728,000	0.00	0	0
5. Major Capital Projects	0.00	570,000	1,665,000	0.00	0	1,095,000
6. Cabins, Yurts & Volunteer Sites	0.00	0	460,000	0.00	0	460,000
7. Misc Park Equipment Upgrades	0.00	0	274,300	0.00	0	274,300
8. Forest Management	0.00	0	50,000	0.00	0	0
9. Historic Preservation	0.00	25,000	25,000	0.00	0	0
10. Planning & Studies	0.00	120,000	120,000	0.00	0	0
11. Information Systems Help Desk	1.00	0	53,800	1.00	0	53,800
12. IT Training and Support	0.00	138,000	138,000	0.00	0	0
FY 2006 Total	161.25	15,273,200	42,146,100	159.25	7,218,600	33,982,800
Change from Original Appropriation	3.00	8,453,900	8,415,300	1.00	399,300	252,000
% Change from Original Appropriation		124.0%	24.9%		5.9%	0.7%

Budget by Decision Unit	FTP	General	Dedicated	Federal	Total
FY 2005 Original Appropriation					
	158.25	6,819,300	22,438,700	4,472,800	33,730,800
Reappropriations					
The department has two-year spe	-	*			
Agency Request	0.00	400,000	7,851,100	808,100	9,059,200
Governor's Recommendation	0.00	400,000	7,851,100	808,100	9,059,200
HB 805 One-time 1% Salary Incre	ase				
Agency Request	0.00	49,600	24,900	4,500	79,000
Governor's Recommendation	0.00	49,600	24,900	4,500	79,000
Governor's Rescission					
Agency Request	0.00	0	0	0	0
The Governor recommends remo recommends removal of risk man					
Administration.	0.00	(00, 400)	(44.000)	(2.2.2)	(404 500)
Governor's Recommendation	0.00	(89,400)	(11,200)	(900)	(101,500)
FY 2005 Total Appropriation					
Agency Request	158.25	7,268,900	30,314,700	5,285,400	42,869,000
Governor's Recommendation	158.25	7,179,500	30,303,500	5,284,500	42,767,500
Non-Cognizable Funds and Trans	sfers				
Agency Request	0.00	0	0	0	0
Governor's Recommendation	0.00	0	0	0	0
Expenditure Adjustments					
This reduction reflects an adjustm	ent in the ca	apital construction	on budget to more	e accurately refle	ect revenues
and expenditures for the year.	0.00	0	(2,000,000)	0	(2,000,000)
Agency Request Governor's Recommendation	0.00	0	(3,000,000)	0	(3,000,000)
	0.00	0	(3,000,000)	0	(3,000,000)
FY 2005 Estimated Expenditure		7 000 000	07.044.700	5 005 400	
Agency Request	158.25	7,268,900	27,314,700	5,285,400	39,869,000
Governor's Recommendation	158.25	7,179,500	27,303,500	5,284,500	39,767,500
Removal of One-Time Expenditur					
Includes removal of the one-time			•	•	(40.004.400)
Agency Request	0.00	(459,600)	(10,591,400)	(2,270,100)	(13,321,100)
Governor's Recommendation	0.00	(455,300)	(10,580,200)	(2,269,200)	(13,304,700)
Base Adjustments					
Reflects a transfer of one position capital outlay and operating exper				ces and a transf	er between
Agency Request	0.00	0	0	0	0
Governor's Recommendation	0.00	85,100	0	0	85,100
FY 2006 Base					
Agency Request	158.25	6,809,300	16,723,300	3,015,300	26,547,900
Governor's Recommendation	158.25	6,809,300	16,723,300	3,015,300	26,547,900

Budget by Decision Unit FTP General Dedicated Federal Total

Benefit Costs

Includes the employer-paid portion of estimated changes in employee benefit costs. The two biggest factors are health insurance rates and retirement rates. Health insurance is projected to increase by 9.7% or \$632 per position. Retirement rates are scheduled to increase by 5.9% from 10.39% to 11% of salary for regular employees. Other benefit changes include a reduction in unemployment insurance rates, a reduction in Division of Human Resources rates for classified employees, and an increase in workers compensation rates.

Agency Request	0.00	109,500	36,000	9,200	154,700		
The Governor does not recommend increases related to changes in the Public Employee's Retirement System.							
Governor's Recommendation	0.00	84,800	27,800	7,200	119,800		
Inflationary Adjustments							
Includes a general inflationary increase of 1.3% in operating expenditures.							
Agency Request	0.00	12,600	44,400	4,100	61,100		
Governor's Recommendation	0.00	0	0	0	0		

Replacement Items

Management Services Division: Includes \$87,800 for computer hardware replacement (approximately 1/3 of the agency's hardware components), \$7,500 for software upgrades, and \$25,000 for one vehicle which has 123,000 miles.

Park Operations Division: Includes \$542,000 for State Park infrastructure improvements such as utility repairs, picnic tables, dock replacements and park vehicle and equipment replacement. Also includes \$1,286,500 for replacement equipment for the Outdoor Recreation programs for snowmobile, motorbike, boating and waterways programs. Most of the cost here is for replacement of 6 of 36 over-snow machines for the counties (\$1,050,000). There is also a request for \$151,200 for replacement of computer hardware and software.

Capital Development Division: Includes \$2,661,000 for large facility repair and improvement projects such as road and bridge maintenance, irrigation systems, restroom replacement and roofing projects.

Agency Request	0.00	1,189,700	3,074,100	467,400	4,731,200
Governor's Recommendation	0.00	0	3,074,100	467,400	3,541,500

Nonstandard Adjustments

Management Services: Includes \$1,129,300 in increased spending authority for pass-through grant awards for various recreation projects, \$25,300 for various communication system increases, and \$82,500 for Attorney General fee increases.

Park Operations: \$44,500 to cover costs of unprecedented increases in operating costs experienced by the parks, including gasoline, heating fuel, phones, and sewer.

Agency Request	0.00	144,900	932,800	200,000	1,277,700		
Governor's Recommendation	0.00	75,100	932,800	200,000	1,207,900		
Change in Employee Compensation	Change in Employee Compensation						
Reflects the cost of a 1% salary in	crease for pe	ermanent and gro	oup positions.				
Agency Request	0.00	51,800	33,300	5,600	90,700		
The Governor recommends a compensation increase of 1% to be distributed based on merit. No adjustment to the pay line is recommended.							
Governor's Recommendation	0.00	51,800	33,300	5,600	90,700		

Budget by Decision Unit	FTP	General	Dedicated	Federal	Total		
27th Payroll							
Reflects the cost of one additional because there are 364 days in 26				ery eleven or tw	elve years		
Agency Request	0.00	197,600	139,200	35,900	372,700		
Governor's Recommendation	0.00	197,600	139,200	35,900	372,700		
FY 2006 Program Maintenance							
Agency Request	158.25	8,515,400	20,983,100	3,737,500	33,236,000		
Governor's Recommendation	158.25	7,218,600	20,930,500	3,731,400	31,880,500		

1. Restore & Stabilize Priority Park Service

Park Operations

This request would restore General Funds for different park areas where the public's health and safety could be at risk because of past budget reductions. General Funds are also requested to add funding for a curator position at Old Mission State Park for the Sacred Encounters exhibit. In addition, the department continues to meet visitor demands and generate revenue by renting cabins, campsites, yurts, and day/ group use facilities. This request would provide spending authority for the park revenues generated by those facilities.

Overall, the distribution of this request is as follows: Old Mission-\$46,900; revenues from 20 camper cabins-\$19,000; Bear Lake- \$7,000; Kokanee Cove- \$20,500; reservation system seasonals-\$30,000; Winchester Park seasonals-\$19,000; Ashton Tetonia-\$10,000; Eagle Island ranger-\$46,900; Mesa Falls-\$5,000; Ponderosa Park-\$28,500; Outdoor Recreation Programs-\$20,000.

Agency Request	1.00	103,800	149,000	0	252,800
Governor's Recommendation	0.00	0	149,000	0	149,000

2. Lost River Recreational Trail

Park Operations

This request would provide two seasonal positions and operational support from dedicated funds to support the proposed Lost River Recreation Trail, which will be the largest Off Highway Vehicle trail system in the state. If approved through the various permitting processes, the trail would run through parts of Custer, Lemhi and Butte counties, with oversight of the project assigned to Land of the Yankee Fork State Park in Challis.

Agency Request	0.00	0	70,200	0	70,200
Governor's Recommendation	0.00	0	70,200	0	70,200

3. IT Support Staff

Management Services

IDPR currently maintains over two hundred and fifty (250) PC's and twenty nine laptop computers at 30 locations spread throughout the state. Industry standards average one support person for every fifty PC's. IDPR currently employs one infrastructure support staff person in this roll. The standard would call for a minimum of five (5) support technicians or a combination of support staff and contract services (maintenance agreements and/or "on-call" technicians) for IDPR's operation. The dispersed nature of IDPR's Wide Area Network makes the understaffing more acute, requiring increased overtime for existing staff, increased system failures, and diminished service to the public.

Agency Request	1.00	73,000	0	0	73,000
Not recommended by the Governor.					
Governor's Recommendation	0.00	0	0	0	0

Budget by Decision Unit	FTP	General	Dedicated	Federal	Total
4. New Ponderosa Park Facility				Capital D	evelopment
The Legislature appropriated Gener Ponderosa State Park known as Lacurrent mobile home users have ex of-a kind site on Payette Lake now meet public demands for services, contemplate a 30-room lodge at the beach on the property, and perhaps regionally.	akeview Vil pired and t needs to be and be an site with c	lage, which was he site has beer e developed with asset to the stat onference facilit	used as a mobil n cleared of struct n facilities that wo te park system. lies, parking and	e home park. The stures and vacated ould complement t Initial design propo access to the 1,2	e leases to I. This one- he setting, osals 00 feet of
Agency Request	0.00	5,728,000	0	0	5,728,000
The Governor is recommending tha Budget within the Department of Ad		n.	h permanent buil	ding funds in the (Capital
Governor's Recommendation	0.00	0	0	0	0
5. Major Capital Projects				Capital D	evelopment
Each year the Parks Board identifie recreational demand placed on curr others are the result of the growing Castle Rocks State Park. Still other Americans with Disabilities Act (AD).	ent park fa demand or s are inten	cilities. Some a recreational op	re the result of fa portunities at pla	ailing infrastructure aces like the newly	es while acquired
Agency Request	0.00	570,000	545,000	550,000	1,665,000
Governor's Recommendation	0.00	0	545,000	550,000	1,095,000
6. Cabins, Yurts & Volunteer Sites				Capital D	evelopment
This request will provide new cabins respond to the need of park users we hicle or tent camp. The income full throughout the year.	vho wish to	camp in our pa	rks but do not ha	ve access to a red	reational
Agency Request	0.00	0	260,000	200,000	460,000
Governor's Recommendation	0.00	0	260,000	200,000	460,000
7. Misc Park Equipment Upgrades				Park	Operations
This one-time request is for dedicat lawn mowers, trailers, tractors, and to the shooting range at Farragut.					
Agency Request	0.00	0	224,300	50,000	274,300
Governor's Recommendation	0.00	0	224,300	50,000	274,300
8. Forest Management				Park	Operations
The department's strategic plan call park system. This request would pr necessary for consultation on forest timber sale.	ovide dedi managem	cated park funds ent projects, an	s to contract a pr d also hire seasc	ofessional forester onal staff to clean o	r when up after a
Agency Request	0.00	0	50,000	0	50,000
Not recommended by the Governor Governor's Recommendation	0.00	0	0	0	0

9. Historic Preservation The Idaho department of Parks and I				with the Idaho Sta	
The Idaha department of Parks and I					
Preservation Office that requires site rennovates structures to identify and sites. These funds would be used to	preserve	any significant	historic, cultural, a	anthropological or	geologic
Agency Request	0.00	25,000	0	0	25,000
Not recommended by the Governor.					
Governor's Recommendation	0.00	0	0	0	0

10. Planning & Studies

Capital Development

Approximately half of Idaho's state parks have comprehensive master plans that identify and map the park's natural, historical and cultural resources; research and record the park's history in context with the regional history; identify issues of special concern in and around the park; identify comprehensive plans and ordinances in areas adjacent to the park which may impact the park and/or its visitors; identify adjacent landowners and neighbors; inventory and assess park utilities, facilities and land use agreements; identify park and the surrounding area recreation supply and demand; identify park significance, classification, mission, goals and objectives; and propose land use, development and cost estimates for the future. Master plans are important for parks to be developed in an orderly fashion. With master plans available for only half the park system, there is a serious backlog of plans to be completed. This decision unit would provide for two master plans, one produced by consultants and one produced by staff.

Agency Request	0.00	120,000	0	0	120,000
Not recommended by the Governor.					
Governor's Recommendation	0.00	0	0	0	0

11. Information Systems Help Desk

Management Services

Help desk calls and the effort to manage and track requests for service are overwhelming technical staff resources, taking valuable time which could be better used servicing systems. Demand for coaching assistance relating to the use of production applications and in troubleshooting system problems is on the rise. Staffing levels required to support existing network infrastructure are below industry accepted norms. This position would be expected to manage the help desk (including a call tracking system), provide telephone support to users, maintain documentation, and provide clerical support for the unit.

Agency Request	1.00	0	53,800	0	53,800
Governor's Recommendation	1.00	0	53,800	0	53,800

12. IT Training and Support

Management Services

This request would provide ongoing, direct training to agency staff in order to keep up with constantly evolving technology in the agency's information systems. The training would be provided for both IT support technicians as well as all end users of computers throughout the agency. The funds would be used to contract out training expenses, including costs of fees, travel, and and additional software.

Agency Request	0.00	138,000	0	0	138,000
Not recommended by the Govern	or.				
Governor's Recommendation	0.00	0	0	0	0
FY 2006 Total					
Agency Request	161.25	15,273,200	22,335,400	4,537,500	42,146,100
Governor's Recommendation	159.25	7,218,600	22,232,800	4,531,400	33,982,800

Analyst: Youtz

Budget by Decision Unit	FTP	General	Dedicated	Federal	Total
Agency Request					
Change from Original App	3.00	8,453,900	(103,300)	64,700	8,415,300
% Change from Original App	1.9%	124.0%	(0.5%)	1.4%	24.9%
Governor's Recommendation					
Change from Original App	1.00	399,300	(205,900)	58,600	252,000
% Change from Original App	0.6%	5.9%	(0.9%)	1.3%	0.7%